

How does the automatic payment plan work?

Blount County Water Authority will continue to mail you a monthly bill. It will show on the bill that your account has been paid on bank draft. The net amount due will be deducted automatically from your bank account around the late date shown on your bill. Your monthly bank statement will show the amount deducted by draft from your account.

What if I have a question about my bill?

If you see that your bill is incorrect or you have any questions, please call our office as soon as you receive the bill. Any necessary adjustment will have to be made BEFORE the bill amounts are sent to the bank for automatic payment from your bank account. THIS IS VERY IMPORTANT!!!!

How do I sign up?

Complete the attached form and send it to the address shown above. Please include with your completed form, a voided check from the checking account where the draft will be made. Please be aware that the automatic drafts can only be made from a checking account.

What if I change banks?

The agreement that you sign is for a specific bank account and bank. If for any reason you change banks or accounts within a bank, you will need to sign a new agreement.

AUTHORIZATION AGREEMENT FOR AUTOMATIC BILL PAYMENT BY BANK DRAFT

Date _____ Name _____
Address _____
City _____ State _____ Zip _____
Phone _____
Customer Number _____
Name of Financial Institution _____ Bank Transit # _____
City _____ State _____ Checking Account # _____

PLEASE ATTACH A VOIDED CHECK

I hereby authorize Blount County Water Authority, as my agent, to automatically debit my bank checking account for all my bills issued by Blount County Water Authority. The authorization will be in effect until either party gives notice to the other of termination. In consideration of his service, to the extent permitted by law, I agree that Blount County Water Authority will not be responsible for claims relating to the debit of my account.

Signature

Date